

enhance your **RESUMÉ**



THE MSI DIFFERENCE

- **FREE TRAINING MATERIAL**
Learning material is included with every exam, saving you money.
- **AFFORDABLE AND RESPECTED**
Our quality programs are recognized and respected.
- **FLEXIBLE**
Self-paced training and exam done 100% online.
- **VALUE**
Certificate & transcripts mailed to you after you pass your exam.

TOTAL QUALITY MANAGEMENT (TQMP)

Total Quality Management (TQM) consists of organization-wide efforts to instill a climate in which an organization continuously improves its ability to deliver high-quality products and services to customers.

Professional development courses are designed to prove your proficiency in a subject matter. Certification courses include all learning material required to pass the exam, and access to the certification test.

Learn to improve quality and reduce defects within your organization.

- TQM Pyramid
- Determinants
- Prevention costs
- Servqual
- Seven basic elements
- Charts
- Plus much more..

"These certifications have been a big boost to my resumé. MSI has really helped my career!"